

Arrived™

Orchestrate patient intake and front-office operations in one platform.

Arrived™ transforms patient intake into a fully connected, digital workflow that gives patients a seamless pre-visit experience while equipping staff with real-time visibility and control. From registration and eligibility to communication and payments, Arrived unifies patient access and front-office operations in one platform—reducing delays, improving accuracy, and accelerating collections.

Benefits

Reduce check-in time

Digital pre-arrival intake and real-time tracking streamline day-of workflows and reduce congestion.

Increase preservice collections

Integrated payments and financial workflows capture more revenue before the visit.

Improve registration accuracy

Automated data capture, eligibility checks, and verification minimize errors and rework.

Gain real-time operational visibility

Staff can track patient progress, identify issues, and take action before arrival.

Reduce staff burden

Automation and self-service shift routine tasks away from the front desk.

Modernize the patient experience

Mobile-first intake meets expectations and boosts satisfaction scores.

Outcomes

80–90%+

patient digital self-service intake adoption rate

10%+

increase in preservice collections

"We reduced check-in time from nearly 20 minutes to under 5 minutes and cut front-desk staffing needs in half."

– Customer Case Study, 2024

Features

Digital forms and e-signatures

Patients complete registration, intake, and consent forms before arrival.

AI-powered ID and insurance OCR

Auto-detect, crop, and capture IDs and insurance cards, then extract and validate patient and coverage information.

Pre-service payments

Collect, manage, and track patient financial responsibility upfront with integrated PersonaPay.

Two-way messaging

Communicate with patients in real time, send updates, and resolve issues before visits.

Talksoft appointment reminders

Drive higher completion rates and reduce day-of delays.

Real-time staff visibility

Track patient status, monitor intake progress, run verification checks, and gain actionable operational insights.

Works with any EHR, PersonaPay & Talksoft

Arrived integrates bi-directionally with any EHR via HL7 or API. Payments are powered by PersonaPay, and patient communications are enabled through Talksoft. Deploy as a standalone solution or as part of RevSpring's EngageIQ™ platform.



See Arrived™ in action

Contact us today for a personalized demo and discover how RevSpring can transform your organization.

learnmore@revspring.com

866-310-8001

revspring.com

