

True Access™

**Financial clarity for patients,
before the visit.**

True Access is RevSpring's patient access solution that gives patients clarity on their financial responsibility before the visit. Accurate estimates and convenient preservice payments meet front-end registration, eligibility, and medical-necessity checks—so patients know what to expect and claims go out right the first time.

Benefits

Reduce denials and rework

Submit clean claims by improving registration accuracy and front-end verification.

Accelerate cash flow

Improve estimates and collect more before service; reduce days in A/R.

Increase access team efficiency

Automated work queues and rules-based workflows reduce manual effort.

Establish financial clarity

Patients understand their responsibility before the visit.

Reduce operational risk

Coverage discovery finds missing insurance before billing begins.

Build patient trust

Clear estimates and self-serve payment options improve experience.

Outcomes

26%

fewer denials through registration
quality assurance

2/3

reduction in front desk workload

"True Access provides way more information on eligibility responses than we get from the EHR, and does a lot of functionality the EHR side doesn't do."

– Director, Patient Access (KLAS)

Features

Patient registration workflows

Rules-based tools designed to reduce errors and rework at intake.

Work queues and automation

Routes tasks automatically; surfaces exceptions only for staff review.

Patient estimates and collections

Accurate estimates with embedded PersonaPay for preservice payments.

Medical necessity checks

Validates services pre-visit to prevent avoidable claim denials.

Coverage discovery

Identifies missing or secondary insurance before billing begins.

True QA automated auditing & scorecard

Validates registration data with real-time automated edits and recalculations, and scores each user so quality gaps surface fast.

Connects any EHR, PersonaPay & True QA

True Access integrates with any EHR via HL7, API, or CSV. PersonaPay is embedded for preservice payments, with optional integration to Arrived™ Patient Intake and RevSpring messaging. True QA is a fully integrated component—not a standalone add-on. Part of RevSpring's connected preservice suite.



See True Access™ in action

Contact us today for a personalized demo and discover how RevSpring can transform your health system.

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