

The Time for Digital Transformation is Now

Gap in Patient Experience



25%
of patients would like to receive bills electronically

only **8%** do



69% weren't offered the option, or don't remember being offered the option, of paperless billing at time of service

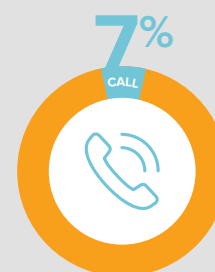
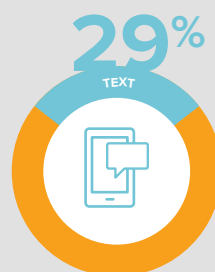
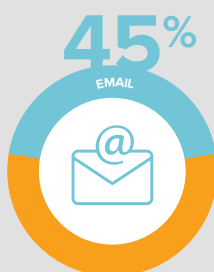
Go Digital

WITH PERSONALIZED COMMUNICATIONS

25% increase in paperless enrollment

38% increase in payment plan enrollment

52% increase in online payments



Why Digital First



20X increase in digital communications with centralized profile



Patients pay an average of 7 days earlier



No stamp required

Benefits of Digital Engagement

