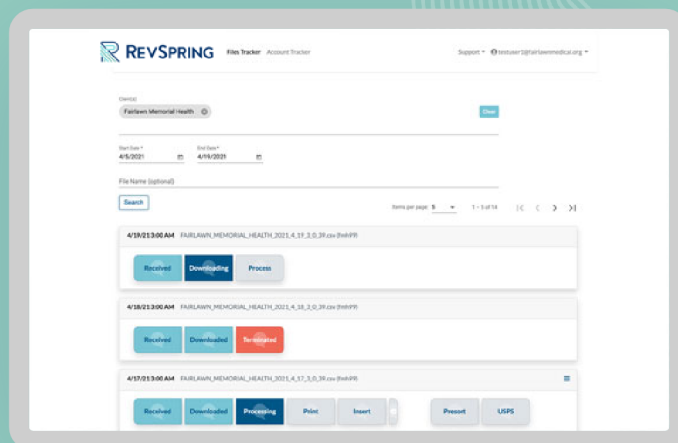


End-to-End Reconciliation

Tracking, approval, and retention in one platform



Detailed tracking and oversight of communications is critical and challenging. RevSpring End-to-End accesses and tracks the print and delivery status of every piece, with options for retrieving and approving, and maintains communication data across print, email, and text in one convenient location.

Benefits

Sent exactly as intended

Assurance that every communication is sent exactly as intended.

Empowered CSRs

Agents see exactly what consumers see, eliminating confusion and shortening calls.

Compliant retention

Proper data retention for all communications, including CFPB requirements.

One platform, all channels

Consolidate tracking and retention across print, email, and text.

Audit-ready visibility

A succinct view of each document's stage and status, end to end.

Convenience that saves time

Engage consumer inquiries and disputes confidently and accurately.

Two powerful options: Approve + Retrieve

Approve

Review and approve eligible records before printing and mailing. Files can be marked "pending" and held until approval, and you can partially approve or reject documents within a print file to work large jobs at your own pace.

Retrieve

Long-term storage and retrieval. Search by account number, name, or email to view every document a consumer received, meeting CFPB 3-year retention and more restrictive state laws, with Informed Delivery scans and email open status.

Features

Real-time monitoring

Production monitoring of communications as they move.

Job- & document-level status

See stage and status at both the job and individual document level.

Extended PDF retention

Retain PDFs to meet CFPB 3-year and state retention needs.

Online review & approval

Approve eligible records online before printing and mailing.

Partial approve or reject

Work through larger print jobs with precise, piece-level control.

Delivery insight

View USPS Informed Delivery scans and email delivery and open status.

Micro-level detail, complete control

Transparency in the creation, editing, and distribution of communications gives RevSpring customers peace of mind, empowering them to engage consumer inquiries or disputes confidently and accurately, while delivery records become invaluable in defending against litigation.



See End-to-End in action

Contact us today for a personalized demo and gain full visibility into every communication.

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revspringinc.com/consumer-markets

